

OFFICIAL STATEMENT

PhilHealth extends special privileges to patients during fortuitous events

n view of the passage of Republic Act 11494 or the Bayanihan to Recover As One Act (Bayanihan 2) signed by President Rodrigo Duterte on September 11, 2020, and which recognizes the existence of a continuing national emergency due to the unabated spread of Covid-19 and the ensuing economic disruption therefrom, PhilHealth hereby assures all its members and their qualified dependents of their continuing special privileges during fortuitous events.

The continuing state of national emergency in Bayanihan 2 provided the basis for the provision of special privileges such as exemption from the 45-days limit or the 90-session limit per calendar year in the case of hemodialysis patients as prescribed by a licensed physician.

All accredited health care facilities are enjoined to honor all availments including those that are already beyond the abovementioned limits.

All patients who have paid for their confinements or sessions are encouraged to file their claims with the nearest PhilHealth local health insurance office within 120 days after discharge/applicable session. This extended filing period is also among the special privileges afforded to members during times of natural or man-made calamities and catastrophes.

These privileges are valid within the effectivity of Bayanihan 2 or until December 19, 2020 as specified in the law.

For concerns and further guidance, please contact your local health insurance office or link with us through the following: 24/7 Action Center:84417442; Facebook: PhilHealth Official; Text line: 0917-898-7442; Email:actioncenter@philhealth.gov.ph.

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